

## Factsheet 16

# Rough Sleepers and Single Homeless

Some people sleep rough sleep on the streets or elsewhere outside as they do not have access to any temporary or permanent accommodation. Rough sleeping exists as the most serious form of homelessness and if you are concerned about a person sleeping rough there is a range of places you can refer them to.

### Porchlight

Offer a range of support across Kent to people rough sleeping, sofa surfing or in other accommodation who have been asked to leave and have nowhere else to go.



Call: 0800 567 7699

Website: [www.porchlight.org.uk](http://www.porchlight.org.uk)

### Rainbow Centre Folkestone

Support for rough sleepers/sofa surfers, people at risk of eviction to help them tackle homelessness. They also provide practical support, such as a postal address, showers, washing facilities and emergency food. They can also provide a comprehensive list of other places to get food.



Telephone – 01303 850733 Mon to Fri 10am -1pm

Email: [enquiries@rainbow-centre.org](mailto:enquiries@rainbow-centre.org)

69 Sandgate Road, Folkestone, Kent, CT20 2AF

### Action on Homelessness

Methodist Church, Sandgate Road, Folkestone, CT20 2BL. Provides hot meals and takeaway bags of sandwiches, as well as sleeping bags to street homeless and others in precarious accommodations. Also provides advocacy and practical support. Open Tuesday and Thursday lunchtimes.

### Salvation Army

Hythe Salvation Army Foodbank is open on Wednesdays from 10am - noon at the Salvation Army Hall, Hythe CT21 6EG. No referral is needed.



### Housing Options Team

If you are homeless and need housing advice you may wish to contact Folkestone and Hythe District Council to make a homeless application

Tel: 01303 853000

Email: [housing@folkestone-hythe.gov.uk](mailto:housing@folkestone-hythe.gov.uk)

## Accommodation

PROVIDER	CONTACT DETAILS	AREA	CRITERIA
Porchlight	0800 567 7699 <a href="http://www.porchlight.org.uk">www.porchlight.org.uk</a>	Across Kent	Various – schemes include 18 – 65, mental health
Emmaus	01304 204550 <a href="http://www.emmaus.org.uk/dover">www.emmaus.org.uk/dover</a>	Dover – but Emmaus are also in Medway	Over 18. Part of your agreement would be to work in their charity shop
AMAT	0800 698 1000 Email – <a href="mailto:services@amatuk.org">services@amatuk.org</a> <a href="http://www.amatuk.org">www.amatuk.org</a>	Medway and Kent	Over 25 single or couple and with pets.
Amber Project	0800 652 1081 / 07719 047 398 <a href="https://amberweb.org">https://amberweb.org</a>	Ashford	Single young people age 18-30
CGL	01303 220719 / 01227 477117 Email - <a href="mailto:Kentrecovery.info@cgl.org.uk">Kentrecovery.info@cgl.org.uk</a> <a href="http://www.changegrowlive.org">www.changegrowlive.org</a>	Folkestone & Canterbury	18 – 65. Substance misuse issues and not currently using
Rethink	01303 227220 <a href="mailto:willowlodge@rethink.org">willowlodge@rethink.org</a>	Folkestone	Over 18. Must have a current CPN/ Care coordinator and mental health diagnosis. Referrals from professionals only
Riverside	01795 471 376 <a href="http://www.riverside.org.uk">www.riverside.org.uk</a>	Across Kent	Over 18.
Richmond Fellowship	01732 743 392 <a href="http://www.richmondfellowship.org.uk">www.richmondfellowship.org.uk</a>	Sevenoaks	Over 18. Must have dual diagnosis – substance misuse (not currently using) + mental health diagnosis. Professionals referrals only.
Phoenix Support	01622 682535 <a href="mailto:info@phoenixkent.com">info@phoenixkent.com</a>	Maidstone	18+. Must be open to Adult Social Services and have a care manager.
Pathways to Independence	01634 819649 <a href="http://www.beyondhomelessness.org.uk">www.beyondhomelessness.org.uk</a>	Folkestone & Ramsgate	Over 18 and recovering from substance misuse, has mental health issues, or is an ex-offender.
Sanctuary	01303 242574 Request a referral form from: <a href="mailto:supported.living@sanctuary-housing.co.uk">supported.living@sanctuary-housing.co.uk</a>	Folkestone & Hythe	Over 18 with mental health or physical disabilities

For further accommodation outside of Kent please visit <https://www.homeless.org.uk/search-homelessness-services>

## Shelters, Hostels and Day Centres

<b>Hostel</b>	<b>Address</b>	<b>Criteria</b>
Crawley Open House	Riverside House, Stephenson's Way, Three Bridges, Crawley, West Sussex. <b>Tel: 01293 447702</b>	Singles or couples 18+. 3 meals provided and pets allowed. Max stay 28 days. Also day centre providing low cost lunch.
Wayside House	42 Croydon Road, Reigate, Surrey, RH2 0PQ <b>Tel: 01737 248304</b>	Self catering, temporary, supported hostel for women only.
Worthing Churches Homeless Project	5 Byron Road, Worthing, West Sussex <b>Tel: 01903 219499</b>	Single aged 18+. Max stay 6-8 weeks. 3 meals provided. No pets.
St Josephs nightshelter and day centre	Hunston Road, Chichester, West Sussex, PO20 6NP <b>Tel: 01243 537934</b>	Singles aged 16+. Dogs allowed, 2 meals provided.
The Old Glassworks Day Centre	St Cyriacs, Chichester, PO19 1AJ <b>Tel: 01243 775925</b>	9 - 4 Mon to Sat 9 - 3.30 Wed
Leatherhead Night Hostel/Stonepillow	3 Church Road, Leatherhead Surrey, KT22 8AT <b>Tel: 01372 376508</b>	Sundays – open access. One to one
Brighton Hostel	Referral by rough sleepers support team <b>Tel: 01273 265572</b>	20 bed hostel for single homeless with high support needs
Emmaus	Drove Road, Portslade, Hove, East Sussex <b>Tel: 01273 412093</b>	Support and signpost service
St Patrick's Night Shelter	1-3 Cambridge Road, Hove, East Sussex <b>Tel: 01273 749561</b>	Singles 18+. 8.30-9am. No Pets. 2 meals provided. Waiting list opens at 7.30am
The Quays	English Churches, Housing Group, Crown Quays Lane, Sittingbourne, Kent, ME10 3JN <b>Tel: 01795 471376</b>	Singles age 17-65. No pets
No. 5 Project, Guildford	3-5 York Road, Guildford, GU1 4DR <b>Outreach Support Tel: 01483 302495</b>	Shelter 18+. Open from 6pm – provides meals, showers and bed space
Mulberry House	32 Epsom Road, Guildford, Surrey <b>Tel: 01483 577375</b>	16-35yrs female only. 15 rooms (some shared). Self catering
Vaughan House	5-7 Chertsey Street, Guildford, Surrey <b>Tel: 01483 504704 – option 2</b>	18-65 yrs – men and women. 47 bed direct access hostel. Also has a 4 bed alcohol detox unit
Winchester Churches Night Shelter	Drury Street, Winchester, SO23 8RZ <b>Tel: 01962 862050</b>	Single age 17+ (16 if referred by council). 2 meals. No pets

Patrick House	361 Milbrook Rd W, Southampton, SO15 0HW <b>Tel: 023 8078 1721 / 01329 234600</b>	17+ men and women. Direct access with 55 spaces. 24 hours a day. Healthcare services available weekly
Southampton Street Intensive and Resettlement Service	Two Saints Day Centre, 30 Cranbury Avenue, Southampton, SO14 0LT <b>Tel: 023 8083 2343</b>	Variety of settings supporting people with intensive needs and history of homeless and/or offending