



Regulator of
Social Housing

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Dr Susan Priest
Chief Executive
Folkestone & Hythe District Council

20 August 2021

Sent by email to: Susan.Priest@folkestone-hythe.gov.uk

Copied to:

John Holman: John.Holman@folkestone-hythe.gov.uk

Andy Blaszkowicz: Andy.Blaszkowicz@folkestone-hythe.gov.uk

Dear Susan

Folkestone & Hythe District Council's compliance with the regulatory standards

I refer to our ongoing engagement with the Council following the regulator's conclusions in September 2019 that Folkestone & Hythe DC were non-compliant with our consumer standards.

I am writing to confirm that we are content that the evidence provided by the Council throughout the period of our engagement satisfactorily addresses the areas of non-compliance which led to the publication of our regulatory notice. With that in mind, we will now move to remove the regulatory notice which set out the Council's previous breach of the consumer standards. To confirm this is scheduled for Wednesday 25th August 2021.

In the meantime, I wanted to record my sincere thanks to the Council, and in particular to John, Andy their team for the positive and constructive engagement we have had throughout the period of our engagement and for their transparency and openness as this case has progressed. Lastly, you are welcome to share the contents of this letter as confirmation of our conclusion in advance of the removal of the regulatory notice from our website.

If you have any questions or it would be helpful to discuss, please do not hesitate to contact me.

Yours sincerely

Jessica Guandalini

Senior Advisor, Investigation and Enforcement

The address for service of any
legal documents on RSH is:
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